



Vision, Mission & Quality Policy

Vision

At FAMARCAST, we believe that the reason for our success is a result of the dedication and motivation with which we face the future, in-deep knowledge of the areas in which we operate and in the corporate Stakeholders commitment.

Proud of our past, we are strongly focused and prepared to overcome the challenges of an increasingly global and highly competitive market.

In this context, being a reference in the markets in which we operate is one of FAMARCAST main purposes.

Mission

FAMARCAST is focused on providing all its customers with products and services with the highest quality standards.

It is our purpose to share with our customers and stakeholders a basis of commitment and mutual trust, focused on consolidating long-lasting relationships.

It constitutes itself as a reference company in the sector and markets where it operates, namely through the development of solutions that create value for customers, through the development and innovation of the services available, the excellent relationship with suppliers, the promotion of a strategy of excellence in the service provided to the customer, aiming at total satisfaction and retention of customers and the valuing employees through continuous training.

Quality policy

FAMARCAST is committed to consistently and systematically provide the highest quality standards in order to satisfy the expectations of all our customers.

To achieve this, and within the scope of the quality management system, FAMARCAST is committed to:

- Maintain an effective Quality Management System, applied to all its activities;
- Achieve and maintain high performance standards that promote the reinforcement of FAMARCAST reputation;
- Ensuring compliance with applicable legislation and regulations;
- Promote the continuous improvement of FAMARCAST performance.
- Invest whenever possible in the search for solutions to better serve the customer in a sustained manner;
- Meet customer requirements, trying at all times to exceed their expectations.

In order to achieve the points listed above, Management provides the necessary material and human resources, committing itself to ensuring that the Quality Policy is assimilated, implemented and maintained at all levels of FAMARCAST.

By the Administration